

On Distinguishing Epistemic from Pragmatic Action

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Running Head: Epistemic and Pragmatic Action

ABSTRACT

We present data and argument to show that in Tetris—a real-time, interactive video-game—certain cognitive and perceptual problems are more quickly, easily, and reliably solved by performing actions in the world than by performing computational actions in the head alone. We have found that some of the translations and rotations made by players of this video-game are best understood as actions that use the world to improve cognition. These actions are not used to implement a plan, or to implement a reaction; they are used to change the world in order to simplify the problem-solving task. Thus, we distinguish pragmatic actions—actions performed to bring one physically closer to a goal—from epistemic actions—actions performed to uncover information that is hidden or hard to compute mentally.

To illustrate the need for epistemic actions, we first develop an information-processing model of Tetris-cognition, and show that it explains performance data from human players of the game—without relaxing the assumption of fully sequential processing. Studies that regard many actions taken by players because they appear superfluous. However, we describe many such actions that are taken by players that are far from superfluous, and that improve human performance. We argue that traditional theories of action are limited because they regard action as having a single function. By recognizing a second function of action, we can explain many of the actions that a traditional theory cannot. This argument is supported by numerous studies. We outline how the new category of epistemic actions fits into existing theories of action more generally.

ON DISTINGUISHING EPISTEMIC FROM PHYSICAL ACTION

Introduce the general idea of an *epistemic action*, and Tetris, a real-time, interactive video-game. Epistemic actions are actions that make mental computation easier, faster, or more reliable—are *external* actions that an agent performs to change its own informational state.

The biased belief among students of behavior is that actions create physical states which physically advance one towards goals. Through practice, good design, or by planning, intelligent agents regularly bring about goal-relevant physical states quickly or cheaply. It is understandable, then, that studies of intelligent action typically focus on how an agent chooses physically useful actions. Yet, as we will show, not all actions performed by well-adapted agents are best understood as useful physical steps. At times, an agent ignores a physically advantageous action and chooses instead an action that seems physically disadvantageous. When viewed from a perspective which includes epistemic goals—for instance, simplifying mental computation—such actions once again appear to be a cost-effective allocation of the agent's time and effort.

The notion that external actions are often used to simplify mental computation is commonplace in tasks involving the manipulation of symbols. In algebra, geometry, and arithmetic, for instance, intermediate results—which could, in principle, be stored in memory—are recorded externally to reduce cognitive loads (Laird & Newell, 1983; position (Lerdahl & Jackendoff, 1983), natural language processing, and a host of expert activities too numerous to list. This is especially true if agents rely on their limited computational abilities without external aids. Recent research on representational methods in artificial intelligence highlights the need to use external structures (Newell & Shaw, 1958). Less widely appreciated is the need to simplify the representation of clearly defined problems.

the best way to interpret the actions is not as moves intended to improve board position, but rather as moves that simplify the player's problem solving task.

More precisely, we use the term *epistemic action* to designate a physical action whose primary function is to improve cognition by:

1. reducing the memory involved in mental computation, i.e., space complexity;
2. reducing the number of steps involved in mental computation, i.e., time complexity;
3. reducing the probability of error of mental computation, i.e., unreliability.

Typical epistemic actions found in everyday activities have a time-course than those found in Tetris. These include familiar time-saving actions such as reminding, e.g., placing a key in a shoe, around a finger; time-saving actions, such as preparing partially sorting nuts and bolts before beginning to reduce later search (a similar form of complexity under the rubric "amortized complexity" gathering activities such as exploring help decide where to camp for Let us call actions which are directed to its physical goal epistemic actions. As suggested by & Drummond on decision on pragmatic in

broadened to include perceptual as well as pragmatic actions (see for example, Simmons et al., 1992). However, these inquiries have tended to focus on the control of gaze (the orientation and resolution of a sensor), or on the control of attention (the selection of elements within an image for future processing, Chapman, 1989), as the means of selecting information. Our concern in this paper is with *control of activity*. We wish to know how an agent can use ordinary actions—not sensor actions—to unearth valuable information that is currently unavailable, hard to detect, or hard to compute.

One significant consequence of recognizing epistemic action as a category of activity is that if we continue to view planning as state-space search, we must redefine the state-space in which planning occurs. Instead of interpreting the nodes of a state-space graph to be physical states, we must interpret them as representing both *physical* and *epistemic* states. In this way, we can capture the fact that a sequence of actions, taken at the same time, return the physical world to its original state, but alter the player's informational state. For example, a player who moves a piece to the left of the board, then returns it to its original position, performs a move that leaves the game unchanged. This is not something or someone that can be lost by the player, and it is not us to control the search.

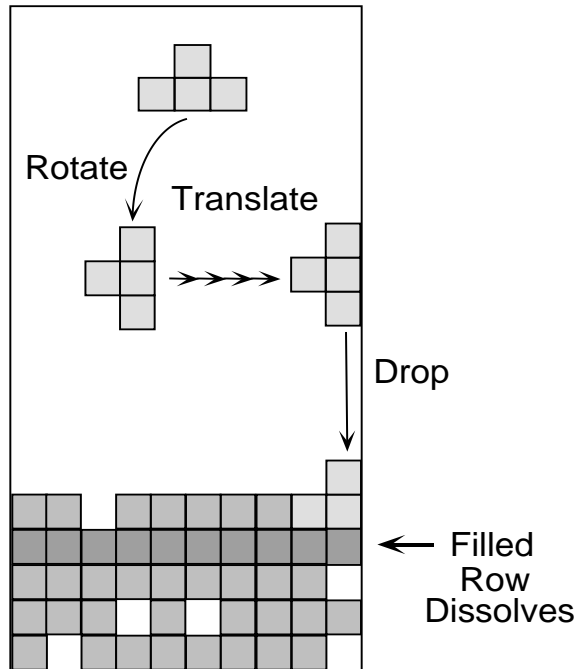









Figure 1. In Tetris, shapes, which we call zoids, fall one at a time from the top of the screen, eventually landing on the bottom or on top of shapes that have already landed. As a shape falls, the player can rotate it, translate it to the right or left, or immediately drop it to the bottom. When a row of squares is filled all the way across the screen, it disappears and all rows above it drop down.

cause Tetris is fun to play, it is easy to find advanced subjects willing to play under observation, and easy to find novice subjects willing to practice until they become experts.

Playing Tetris involves maneuvering falling shapes into specific arrangements on the screen. There are seven different shapes, which we call **Tetra-zoids**, or simply **zoids**: , , , , , , . These zoids fall one at a time from the top of a screen that is 10 squares wide and 30 squares high (see Figure 2). Each zoid's free-fall continues until it lands on the bottom edge of the screen or on top of a zoid that has already landed. Once a zoid hits its resting place, another zoid begins falling from the top, starting

next Tetris episode. While a zoid is falling, the player can rotate it 90° counterclockwise with a single keystroke, or translate it to the right or to the left one square with a single keystroke. To gain points, the player must find ways of placing zoids so that they fill up rows. When a row fills up with squares all the way across the screen, it disappears and all the rows above it drop down. As more rows are filled, the game speeds up (from an initial free-fall rate of about 200 ms per square to a maximum of about 100 ms per square), and achieving good placements becomes increasingly difficult. As unfilled rows become buried under poorly placed zoids, the squares pile up, creating an uneven contour along the top of the fallen squares. The game ends when the screen becomes clogged with these incomplete rows, and no zoids can begin descending from the top.

In addition to the rotation and translation actions, the player can drop the zoid instantly to the bottom, effectively placing it in a position where it would eventually come to rest if no more keys were pressed. This is an optional maneuver, and not all players use it. Dropping the zoid to speed up the pace of the game, creating shorter levels, is the free-fall rate.

There are only four possible actions: move right, translate left, rotate, and do nothing. If the player is so small, the game is not very interesting. A newcomer can play at any time, but for experts, because the game is so simple, the score, leaving no room for strategy and execution, is not very interesting. The only exception is that the game is not very interesting.

3. We have designed and implemented an expert system to play Tetris and have compared human and machine performance along a variety of dimensions.

In what follows, we use these data to argue that standard accounts of practiced activity are misleading simplifications of whatever processes actually underlie performance. For instance, standard accounts of skill acquisition explain enhanced performance as the result of chunking, caching, or compiling (Newell, 1990; Newell & Rosenbloom, 1981; Reason, 1990; Anderson, 1983). Although our data suggest that Tetris-playing is highly automated, we cannot properly understand the nature of this automaticity unless we see how closely action is coupled to cognition. Agents do not simply cache associative rules describing what to do in particular circumstances. If caching were the source of improvement, efficiency would accrue from following the same cognitive strategy used before caching, only doing it faster. If behavioral routines are compiled. If chunking were the source of improvement, efficiency would accrue from eliminating intermediate steps sometimes to more far-reaching strategies, but not to a more basic style. Our observations, however, indicate that agents employ different behavioral tricks. Agents do not simply cache rules to prime themselves to recognize specific patterns. They perform checks or verifications to make sure that such epistemic procedures are followed; they are not simply following a script. They are not to make the most of the available information. To make the most of the available information, they must process the information in a way that is not simply automatic.

on a classical information-processing model of expertise that supposes Tetris-cognition proceeds in four major phases:

1. Create an early, bitmap representation of selected features of the current situation.
2. Encode the bitmap representation in a more compact, chunked, symbolic representation.
3. Compute the best place to put the zoid.
4. Compute the trajectory of moves to achieve the goal placement.

Figure 2 graphically depicts this model.

Phase One: Create Bitmap

Light caused by the visual display strikes the retinal cortex and initiates early visual processing. Elaborate parallel neural computation extracts independent features and represents them in a brief sensory memory called an iconic buffer (Sperling, 1960; Neisser, 1967). The iconic buffer are similar to maps, in which important features such as contours, corners, colors, etc., are present. That is, the memory regions that carry information about the segments are not *labelled* by symbols such as the name of line segment, or any other attribute. Rather, such information is encoded in an early, unprocessed form to encode it in an early, unprocessed form.

Phase Two

By attending to such features, the extracted and encoded information of RoboTetris includes

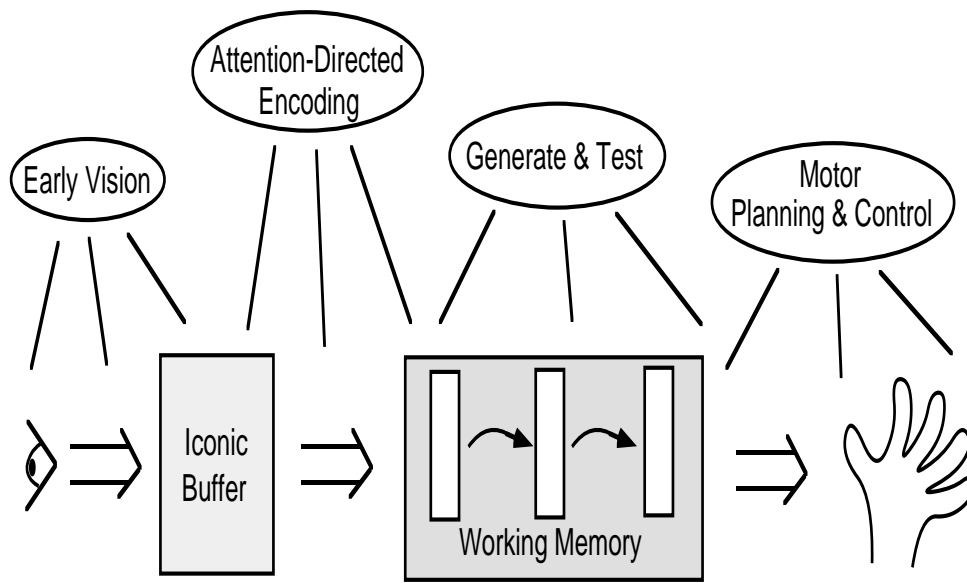


Figure 2. In our classical information-processing model of Tetris-cognition, first a bitmap-like representation floods the iconic buffer, then attention selectively examines this map to encode zoid and contour chunks. These chunks accumulate in working memory, providing the basis for an internal search for the best place to put the zoid. This search can be viewed as a process of generating and evaluating possible placements. Once a placement has been chosen, a motor plan for reaching the target is computed. The plan is then handed off to a motor system for regulating muscle movement.

concave corners, convex corners, and T-junctions (see Figure 3). Such presentation has advantages, but our argument does not rely critically on this choice. Another set of symbolic features might serve just as well, provided that it too can be computed from pop-out features—such as line segments, intersections, and shading (or color)—by selectively directing attention to conjunctions of these (Treisman & Souther, 1985), and that it facilitates the matching process of Phase Three.

As yet, we do not know if skilled players encode symbolic features more quickly in working memory than less skilled players. Such a question is worth asking, but regardless of the answer, we expect that absolute speed of symbolic encoding is a less significant determinant of performance than the size of the chunks encoded. *Chunks* are organized or structured collections of features which regularly recur in play. They can be treated as labile, rapidly retrievable clusters of features which better players use to encode both zoids and contours (see Figure 4). As in classical psychology, we expect that much of expertise consists in refining selective attention to larger chunks of features to be recognized rapidly.

Given the importance of chunking, a key question is whether the language—one provably satisfied by our language—is expressive enough to uniquely identify each chunk, and to allow easy expression of the results of determining whether a particular chunk is a zoid or contour (see Figure 5).

Phase Three

Once zoid and contour are identified, they must be compared in working memory. The question is which to place the zoid in, and which to place the contour in. In ways this matches the way the player searches for the zoid, and to the way the player searches for the contour of the zoid.

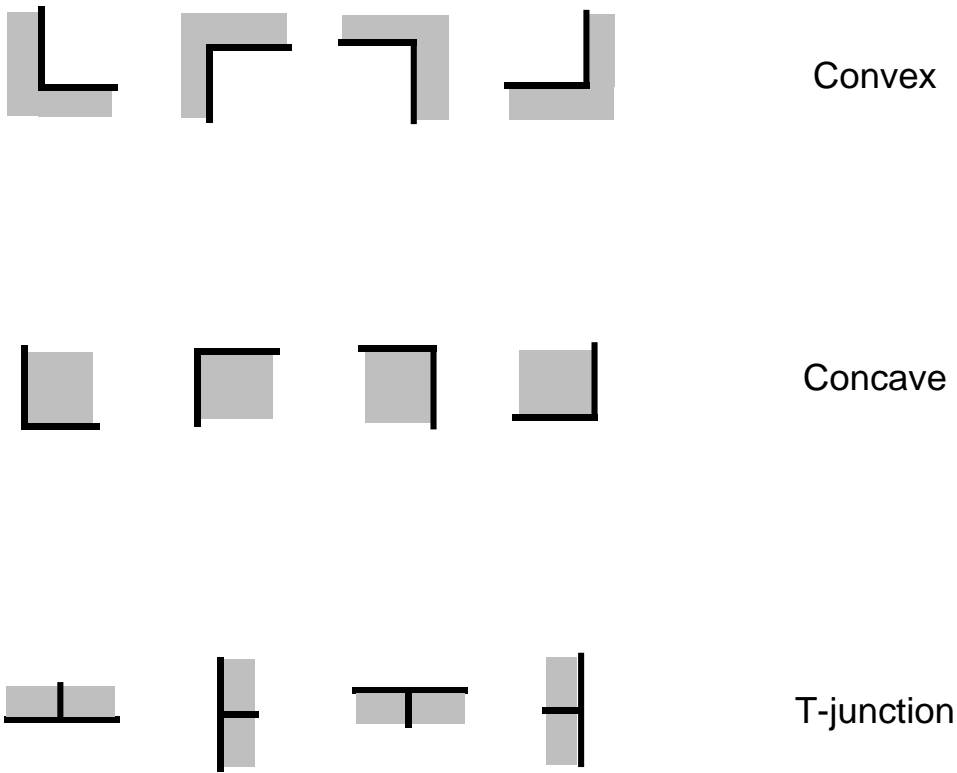


Figure 3. Three general features—concave, convex, T-junction—in each of their orientations create twelve distinct, orientation-sensitive features. These features are extracted by selectively attending to conjunctions of the more primitive features: lines, intersections, and shading.

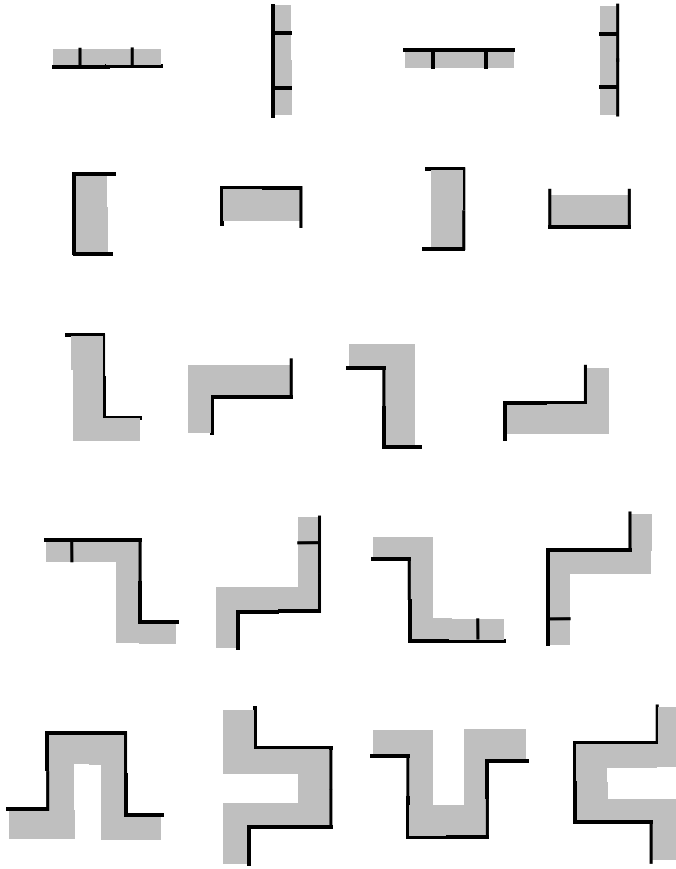


Figure 4. The greater a player's expertise, the more skilled the perception. This is reflected by the size and type of the chunked features which attention-directed processes are able to extract from iconic memory. This figure shows chunks of different sizes and types. Each chunk is a structured collection of primitive features.

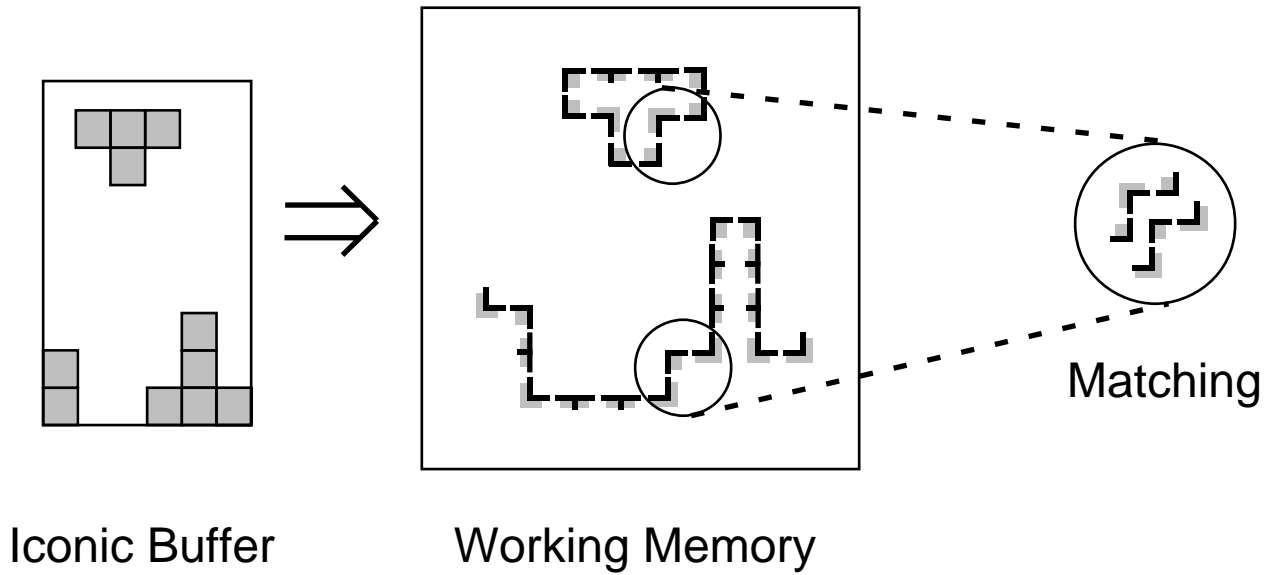


Figure 5. A good representation must make it easy to recognize when zoid and contour fragments match. In this figure, a zoid chunk matches a contour chunk when concave corners match convex corners and straight edges match straight edges. This simple complementarity is probably computed in the visuo-spatial sketchpad of working memory (Baddelley, 1990).

placement involves matching chunks to generate candidate locations. To test the candidates, actual placements are simulated in an internal model of the Tetris situation.

Phase Four: Compute Motor Plan

Once a target placement is determined, it is possible to compute a sequence of actions (or equivalently, keystrokes) that will maneuver the zoid from its current orientation and position to its final orientation and position. The generation of this motor plan occurs in Phase Four. We assume that such a motor plan will be minimal in that it specifies just those rotations and translations necessary to appropriately orient and place the zoid.

After Phase Four, RoboTetris carries out the motor plan by affecting the ongoing Tetris game, effectively hitting a sequence of keys to take the planned action.

This completes our brief account of how a classical information theorist might try to explain human performance, and RoboTetris on these principles.

How Realistic is this Model?

As we have stated it, the model is fully sequential: Phase Two occurs before Phase Three begins, and Three is completed before Phase Four begins; cause all processing within Phase Four must also be completed before execution begins, the muscle control system cannot move until a complete plan has been formulated. Any actions occurring before the processing of Phase Four are unplanned; they cannot be under *rational* control, and are thus to be no better than random actions.

This is patently not what we see in actual play. Rotations occur in abundance, almost from the start.

If players actually wait until a complete plan is formulated, a number of rotations should be performed on the zoid before each zoid energy is expended. Thus, a

rotated three times before repeating an orientation, ought to average out to 1.5 rotations. As can be seen in Figure 6, each zoid is rotated more than half its possible rotations. And as Figure 7 shows, rotations sometimes begin extremely early, well before an agent could finish thinking about where to place the zoid.

If we wish to save the model within the classical information-processing framework, one obvious step is to allow Phase Four to *overlap* with Phase Three. Instead of viewing Tetris-cognition as proceeding serially, we can view it as a *cascading* process in which each phase begins its processing before the previous phase has been given all the information it will eventually receive. In this model, the agent will regularly move zoids before completing deliberation. One way to capture this notion is to suppose that Phase Three produces a *best estimate* of the final choice of Phase Four with its *best estimate* of the final choice of Phase Four, computing a path to that spot and the agent initiates Phase Four produces its first step.

In the AI planning literature, the *iterative deepening* (Ambros-Ingerson & Steel 1989) algorithm executes a search before they have settled on a goal. A more orthodox planner executes a search for subgoals, and hence a search for subgoals, executes its first step, and then has built a plan, which is

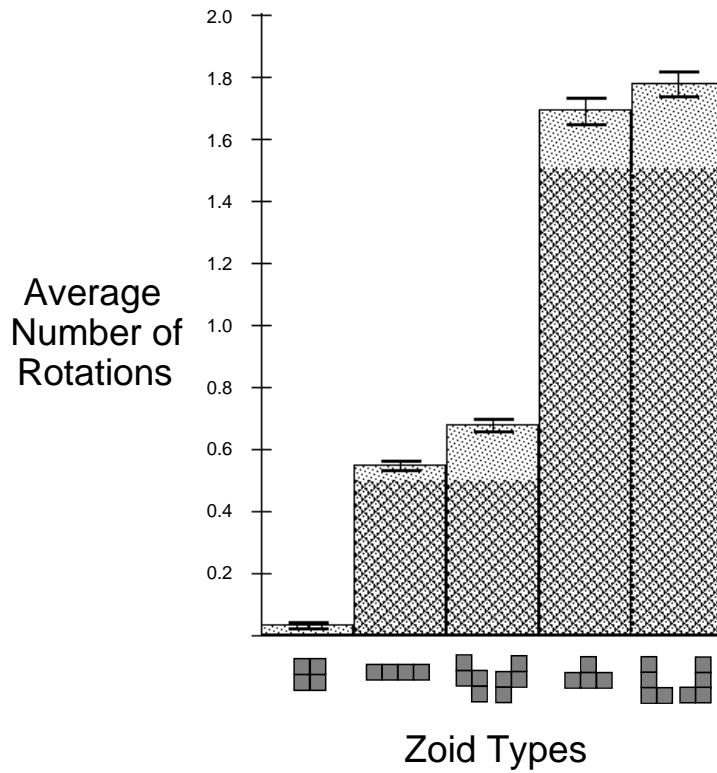






Figure 6. This bar graph shows the average number of rotations for each type of zoid from the moment it emerged to the moment it settled into place. Zoids such as  are rotated significantly more than , and both types are rotated more than the expected number of rotations, shown by the crosshatched portions of the bars. Similarly, zoids such as  are rotated more than , and both exceed the number required for purely pragmatic reasons. The error bars indicate confidence intervals.

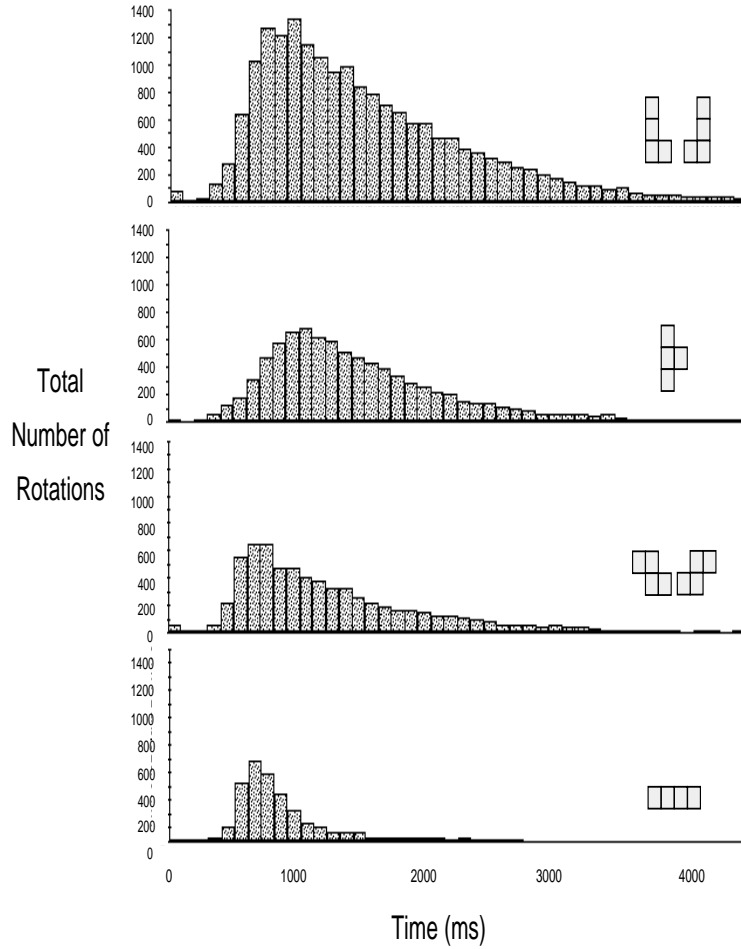






Figure 7. These histograms show the time-course of rotations for 's, 's, 's, and 's. Each bin contains the total number of rotations performed within its time-window. Note that rotation begins in earnest by 400-600 ms, and on occasion, at the very outset of an episode. The implication is that planning cannot be completed before rotation begins.

then, presumably, he or she ought to start out early toward that location and make corrections to zoid orientation as plan revisions are formulated. Early execution, on average, ought to save time.

In theory, such an account is plausible. That is, we would expect to find extra rotations in interleaving planners because the earlier an estimate is made, the greater the chance it will be wrong, and hence the more likely the agent will make a *false start*.

In fact, however, given the time course and frequency of rotations we observe in Tetris, particularly among skilled players, an explanation in terms of false starts makes no sense. First, the theory does not explain why one might start executing before having *any* estimate of the final location of a zoid. We have observed that occasionally a zoid will be placed (before 100 ms), well before we would expect an agent to have an idea of where to place the zoid. This is particularly true in Phase Four, when, as the zoid is not yet completely in view, the agent must even reliably guess the zoid's shape.² Since it is hardly reasonable that Phase Four should be based on what ought to act on.

Second, there is a significant difference between the time it takes to make a decision about a target orientation, the agent's estimate of the zoid's location, more times, depending on how long it takes to make a decision between keys, and the time it takes to make a decision about key strokes. The time it takes to make a decision about key strokes is not

a well-adapted agent.

In our view, the failure of classical and interleaving planners to explain the data of extra rotations is a direct consequence of the assumption that the point of action is always pragmatic: that the only reason to act is for advancement in the physical world. This creates an undesirable separation between action and cognition. If one's theory of the agent assumes that thinking precedes action, and that, at best, action can lead one to re-evaluate one's conclusions, then action can never be undertaken *in order to allow cognition to proceed*. The actions controlled by Phase Four can not be undertaken for the sake of improving the decision-making occurring in Phase Four, but for improving the representation being constructed in Phase Four. In this view, cognition is logically prior: cognition is necessary for action, but action is never necessary for intelligent cognition. To correct this one-sided view, we need to recognize that the goal of an action is to put one in a better position to identify the current information; to more effectively act on the information; to more easily compute the results of action; to suddenly realize the need to perform the action.

Pragmatically, that

4. make it easier to identify a zoid's type,
5. simplify the process of matching zoid and contour.

Each of these epistemic actions serves to reduce the space, time, or unreliability of the computations occurring in one or another phase of Tetris-cognition.

We are not claiming, however, that every player exploits the full epistemic potential of rotation. From a methodological standpoint, it is often hard to prove that an agent performs a particular action for epistemic rather than pragmatic reasons because an action can serve both epistemic and pragmatic purposes simultaneously. Rotating a zoid in the direction of its final placement may also help the player identify the zoid. This makes it difficult to quantify the relative influence of epistemic and pragmatic functions. Nonetheless, the two functions are logically distinct. There are clear cases in which the only plausible choice of action is epistemic.

Early Rotation for

When a zoid first enters at the top of the screen, its form is visible. At medium speed, a zoid appears every 150 ms. Therefore, it takes about 1.5 seconds, for instance, to emerge. It is completely visible as soon as the zoid is consistently visible. Given a straight line, a straight line is

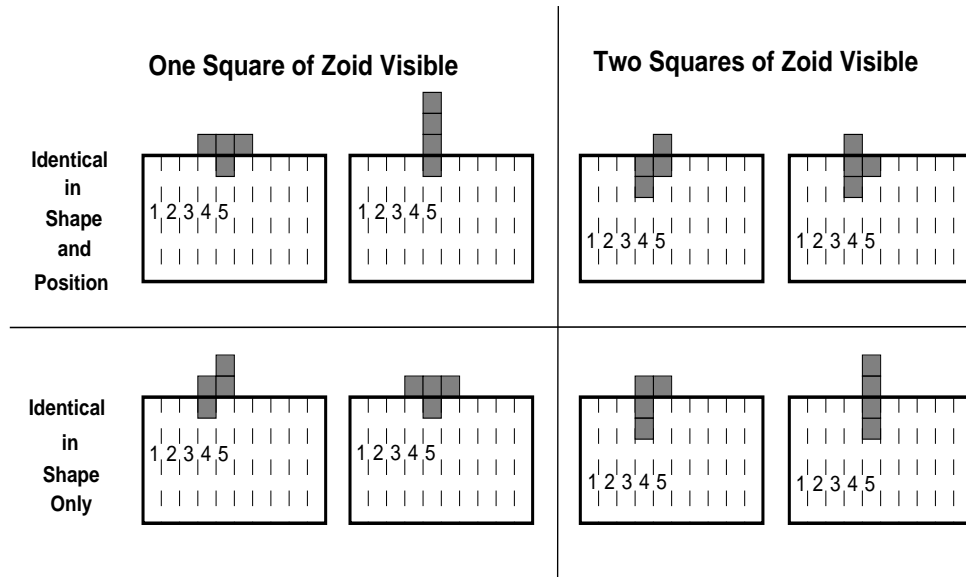


Figure 8. This figure shows zoids as they first emerge at the top of the screen.

To the left, they are one square in, and to the right, two squares in. At the top, the visible portions of the zoids are identical both in position and in shape. At the bottom zoids are identical in shape alone; careful examination reveals that the images are in different columns. Players have a much greater tendency to rotate partially hidden zoids ambiguous in both shape and position than they do of rotating partially hidden zoids that are ambiguous in shape alone.

Shape and position produces an early image such that no matter how much a player knows, it is impossible to tell which zoid is present solely on the basis of the early image.

Our data show that a player is more likely to rotate a partially hidden zoid that is ambiguous in both shape and position than one ambiguous in shape alone. Partially hidden zoids ambiguous in shape only are *not* rotated more than completely unambiguous ones.

This suggests that players are sensitive to information about column because, in principle, zoids ambiguous in shape alone are distinguishable by column. Hence early rotation would add no new information. Yet, when interviewed, no player reported noticing that zoids began falling in different

columns. Thus, although players are sensitive to column, and are more likely to rotate in those cases where it is truly informative to do so, they do not realize they have this knowledge.

Early rotation is a clear example of an epistemic action. Nonetheless, one might try arguing against this view by suggesting that there is pragmatic value in orienting the zoid early, and so its epistemic function is not decisive.

Such an explanation, however, fails to explain why partial displays that are ambiguous in shape and position are rotated more often than those that are unambiguous in shape and position. Nor would such an explanation make us believe that an agent has yet to formulate a target *orientation* at this early stage. It is certainly possible that a player begins with a set of target spots on the board where he or she would like to place the zoid. Some players do report having hot spots where they would like to place the zoid. Some of these players do *translate* these hot spots into a target orientation that whatever shape emerges, they are likely to rotate to.

But such early intentions explain early rotation only if the player does not know the shape of a zoid when he or she begins to rotate it in the right orientation. If the player knows that the point of rotation is a hot spot, then, later, and when the zoid is placed, the player's potential for error is reduced.

In Phase Three, the player has a useful representational tool that can be used to find the target orientation.

Method One. The player identifies the type of the zoid before looking for possible placements, using knowledge of all orientations to search for snug fits. This means that the player extracts an abstract, *orientation-independent* description of the shape, or chunk, before checking for good placements.

Method Two. The player does not bother to compute an orientation-independent representation of the zoid or chunk. Leaving the representation in its orientation-sensitive form, the player redirects attention to the contour, looking for possible matches with the orientation-specific chunk. In this second method, contour checking can begin earlier than in the first method, but to be complete, the process of contour checking must be repeated for the same zoid or chunk in all its different orientations. Needless to say, we may discover players who use some of each method, possibly with them running concurrently.

When we look more closely at these methods, we see several places where epistemic actions would be useful.

Consider method two first. Somehow a player must compare the contour of a zoid in all its possible orientations to fragments of the chunk. To do this, the player may compare the zoid in its current orientation to the contour, then use *mental imagery* to recreate how the zoid would appear if rotated (see Figure 9).³ Another possibility—perhaps more realistic—is that the player may rotate the zoid in its own orientation-specific comparison.

The clearest reason to doubt that mental rotation is that zoids can be rotated in the world, whereas we estimate that players must mentally rotate a zoid to compare it to the contour in Figure 10.⁴ We obtain

³Possibly, the player may use a different kind of reasoning to judge if a zoid fits, such as is made clear in Figure 10.

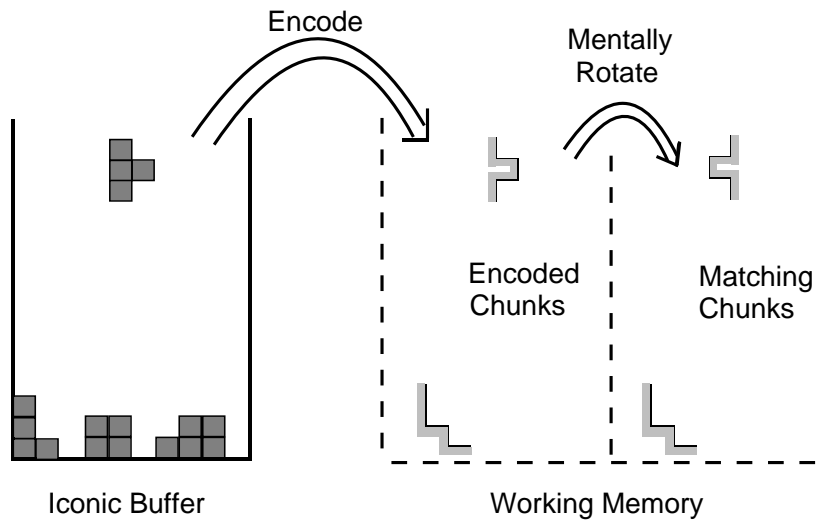




Figure 9. A chunk extracted from the image of a zoid is normalized by internal processes and compared to a chunk extracted from the image of a contour. A computationally less intensive technique of comparing zoid and contour would be on physical rotation of the zoid to take the place of the internal normalization processes.

similar to the one used by Shepard and Metzler (1971). In our experiment, two zoids, either S-shaped () or L-shaped (), were displayed side-by-side on a computer screen. The zoids in these pairs could differ in orientation as well as handedness, but in all cases, both items were of the same type. To indicate whether the two zoids matched or whether they were mirror images, subjects pressed one of two buttons. Three Tetris players participated: one intermediate, one advanced, and one expert. Each subject saw eight presentations of each possible pair of zoids. The results, as graphed in Figure 10, show reaction time as an increasing function of the angular difference between the orientations of the two zoids (from 0° to 180°).

Even allowing an extra 200 ms for subjects to select the response, the time saving benefits of physical over mental rotation are small. Reaction time is not all that is saved. There are also costs associated with mental rotation and memory needed to create and sustain mental images. For instance, suppose that matching proceeds by comparing the target zoid with chunks of the contour. Even if chunks are compared faster than we expect, there are still significant costs. First, maintaining a record of the chunks that have already been compared in the test process requires repeatedly allocating space for new chunks to check. The net result is that memory would soon fill up with a large number of chunks. Second, is the target for matching. Third, and d) a marker for the current chunk. from It seems that the extra step of comparing the target to the new chunk accounts for the time cost.

In method one, players were presented with a pair of zoids. The time taken for the comparison of the zoids was recorded. The time taken to pay the price was also recorded.

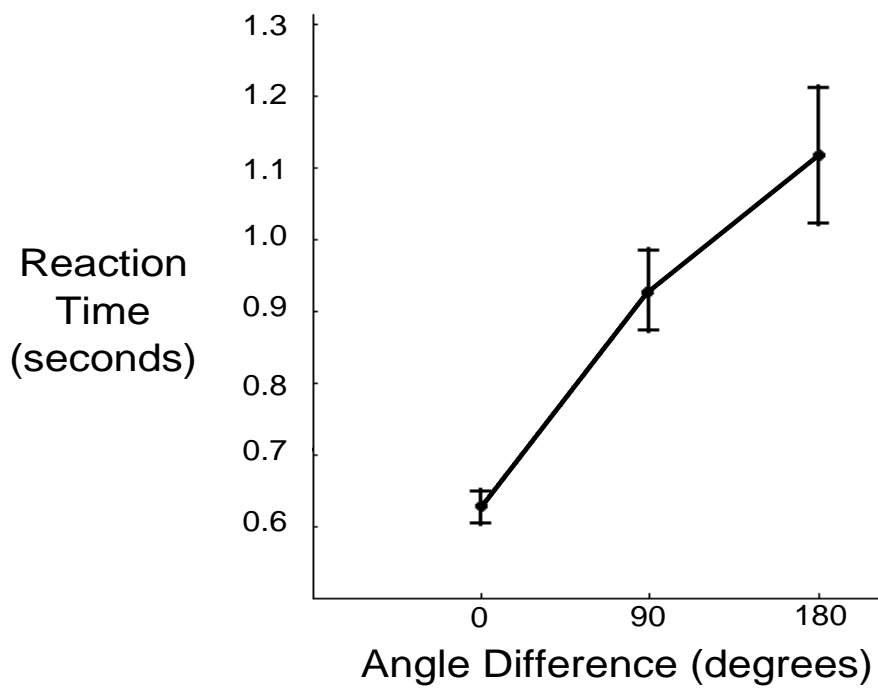




Figure 10. This graph shows the results of a pilot study on the mental rotation of Tetris shapes by players of differing skill levels. Reaction time (in seconds) is plotted against difference in orientation of two displayed L-shaped zoids (only differences from 0° to 180° are plotted). Only correct “same zoid” answers are included; i.e., conditions in which both zoids were either of type  or of type . A linear relationship between reaction time and angle-difference is readily apparent. The error bars represent 95% confidence intervals.

once they have an orientation-independent representation of a zoid, it is not necessary to rotate the zoid further to test for matches. Nonetheless, external rotation is still epistemically useful because it is helpful in constructing orientation-independent representations in the first place.

What does it mean to have an orientation-independent representation? From an experimental perspective, it means that it should take no more time to judge whether two shapes are the same, however many degrees apart the two have been rotated. Players' reaction times on mental rotation should be plotted as a horizontal line, rather than the upward sloping line we see in Figure 10. Total reaction time should be the time needed to abstractly encode the first shape (presentation), abstractly encode the second shape (presentation), and compare the two abstract encodings. Moreover, we would expect that abstractly encode different presentations, and that reaction times should be constant across all trials. We have not observed flat line performance in the studies of very experienced players, so we must conclude that players use abstract orientation-independent representations. In fact, the more experienced players, the closer to flat line performance. The explanation for this is that more experienced players have acquired a more abstract representation of the shapes.

perspective representations, external rotation could play a valuable role in speeding up the multiple-perspective encoding process. Consider what it means, from a computational perspective, to activate (or encode) a multiple-perspective representation. Presumably, the agent enters a state in which the complete set of orientation specific representations are active, or at least, strongly primed. The process by which this activation takes place is identical to retrieval. Thus, each image of a shape serves as an index, or retrieval cue for the multiple-perspective representation.

How might physical rotation help such a retrieval procedure, which is ripe for experimental testing, is that rotational environmental support there is (Park & Shaw, 1987) to hypothesize that it takes less time to complete a search than to complete a retrieval using n indices. In a study by Park et al. (1986), subjects were asked to identify a target among a total of 1200 ns to identify a target when shown a single token. The results showed that it took significantly longer to identify the type if the target was not immediately following the first token from the perspectives of the subjects. This suggests that a single perspective may be sufficient for identification. In a similar study, Park and Shaw (1987) found that a single perspective was sufficient for identification.

the useful function of speeding up the activation process. In this case, *two cues are better than one*. Because rotation is the means of generating the second cue, and rotation is quick enough to save time in the settling process, it can play an epistemically valuable role.

Rotating to Help Identify Zoids

It is an open question whether agents use multiple perspective representations of zoids (or chunks). It is not an open question whether there is a phase where zoids are first represented in their current perspective as particular zoid shapes (or chunks of zoids). On our account, the process by which particular zoids are encoded in working memory has three logical steps. In the first, simple features such as lines, corners, and colors are extracted from the image; in the second, orientation-specific corners and lines—features of the image—are extracted; and in the third step, simple conjunctive features—perceptual chunks—are identified and stored initially in working memory. Both steps two and three require it to be reasonable to suppose, then, that fast perceptual processing is done by a highly trained attentional system and that the improvement due to improvement in the attentional system is due to improvement in recognition. Thus, we hypothesize that the ability to identify chunks and zoids, it is because of the way features represented in the image are processed. We can recast this hypothesis by saying that the more experienced the agent is at searching for the chunks, the more chunks. According to this hypothesis, it is internalized by the agent.

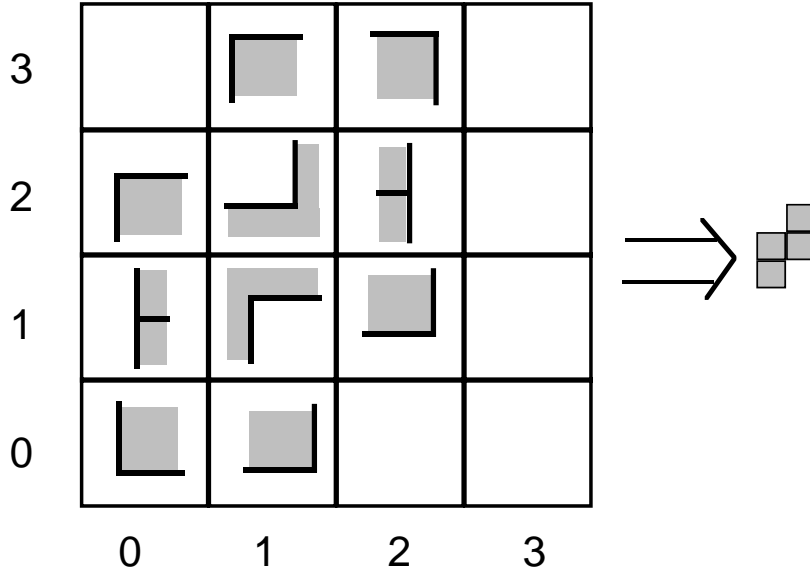


Figure 11. The iconic buffer is a 4×4 matrix of cells, each of which may contain a primitive feature.

minimal number of cells to reliably extrapolate to the contents of the whole matrix (see Figure 11).

Given the shape of tetrazoids, experts may sometimes rotate zoids because, if encoding operates by a mechanism all like a decision tree, then *rotating can be an effective way of reducing the number of attentional probes needed to identify a zoid*. Compare Figures 12 and 13. The decision tree in

Figure 12 assumes the expert identifies the zoid without rotating it. As can

be seen, if the expert first examines cell (1,1), then, a decision will require

either one, two, or three questions directed at the matrix to identify the zoid.

depending, of course, on the zoid present and the contents of (1, 1). The

decision tree in Figure 13, however, shows that if the agent can also

zoid between its attentional probes of the matrix, an identification

made in at most two questions. Thus, rotation can be

the programcontrolling attention. An expert can o

decision-tree if rotation is included in the set o

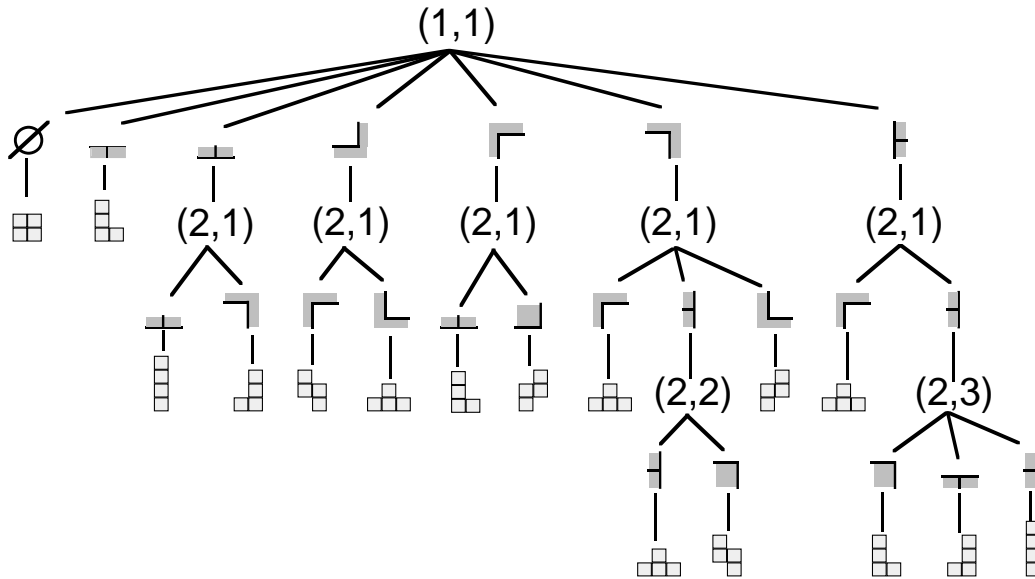



Figure 12. This decision-tree directs a series of questions at specific cells in the iconic buffer in order to identify what type of zoid is present. The tree first probes cell (1,1). If the buffer is the one in Figure 11, cell (2,1) is queried next, leading to the identification of .

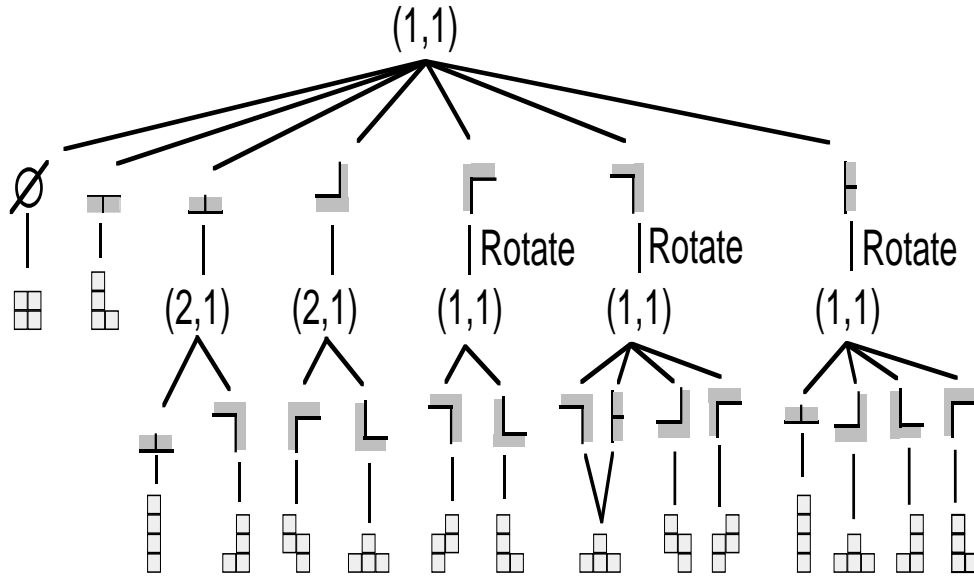


Figure 13. If the decision-tree incorporates calls to external rotation operations, its maximum depth is two. In addition, attention need not shift from cell (1,1) most of the time.

But this may be only part of the story. So far, we have argued that identification involves domain-specific control of attention, and that extra rotations may be a side effect of a streamlined program regulating this control. A second reason experts may make superfluous rotations is that, paradoxically, it is the lazy thing to do. Although we do not know if it takes less energy on the part of an attention mechanism to consult the same cell twice, it is possible that a lazy attention mechanism might prefer to re-ask for the value of a cell, rather than focus on a new cell. This is an obvious strategy when new data has just arrived because change is automatically interesting to the nervous system. This idea of finding a strategy that minimizes the number of cells probed makes sense in a decision-tree account of attention as long as it costs less to consult the same cell on successive probes. In this case, the decision-tree in Figure 13 would be preferred to the one in Figure 12 because probing the same cell on successive steps would put less strain on the attentional mechanism.

The implication of both arguments, we believe, is that it is adaptive to build attentional mechanisms that are closely coupled with actions such as rotation. The close coupling between attention and saccades is already accepted, why not extend this coupling to include more motor actions such as rotation?

Rotating to Facilitate Matching

So far we have assumed that matching is a primitive process in working memory: zoid chunk and contour chunk can be compared and matched only if they are explicitly represented in working memory. To make certain that enough chunks of different sizes are tested to guarantee finding the largest matching chunks, a player can rely on either externally rotating a zoid, mentally rotating a zoid, or mentally accessing a multiple-perspective representation of a zoid to generate as many candidate chunks as time will allow.

Are we justified in assuming that matching occurs in working memory? And that symbolic matching, primitive or not, is really the fastest way of determining a fit between a zoid fragment and a contour fragment?

An alternative possibility is that matching is a perceptual process. The general idea is simple enough. Matching requires noting the commonalities between two structures. If the structures are simple—such as lines or points—in the same orientation—it may be possible to note the commonalities using some attention-directed process such as a visual search. This process, applied directly to the early bitmap-like representation of the scene, might actually be an element of Phase Two. The features of the situation are extracted in Phase Two, and the results are stored in working memory. Phase Three—the phase in which the player makes a decision—is the final step in working memory.

External rotation plays a role in this process. We have to explain how new information is brought into working memory. Because we are considering a system with a limited capacity, there must also be a mechanism for removing information. The only certain way to remove information from the buffer is through a process of deletion. Deletions may be triggered by a player's decision, whether it is a decision to reselect a zoid or a decision to

for instance. Second, if mental rotation does modify the pre-attentive iconic buffer—where the bitmaps reside—players would probably prefer to create the relevant bitmaps by external rotation rather than by mental rotation because, as mentioned earlier, external rotation is faster. And third, it is likely that physical rotation is less cognitively demanding than mental rotation. Iconic memory needs to be refreshed every 200 ms (Reeves & Sperling, 1986). Thus, if a player uses mental imagery to flood the iconic buffer, he or she will have to refresh the buffer every 200 ms. It is much easier to generate tokens by bringing them in through the visual system than by internally rotating them. Therefore, even if matching operates by perceptual correspondence, we have another reason for preferring external to mental rotation and to multiple-perspective representations. So ends our account of the epistemic uses of rotation. We conclude our discussion of the data with a brief description of translation.

TRANSLATIONS AND SELECTION

The pragmatic function of translation is to shift a zoid either right or left to permit placement in an arbitrary column. Translation is used for a pragmatic purpose. But we have found at least one unambiguous use of translation: to verify judgment of the column position. In a number of the cases when a player drops a zoid, the action is followed by a behavioral routine of translating the zoid to the left or right. See Figure 14. Because the accuracy of judgment of column position for visually presented stimuli varies with distance from the eye (Gauthier & Ullman & Mackay, 1991), a player who has a greater chance of landing a zoid in a particular column from a height of three squares than from a height of one square has a greater chance of landing a zoid in a particular column from a height of three squares than from a height of one square. The routine of translating a zoid to the left or right after it is dropped into a column, a player is using translation to verify judgment of the column position.

As epistemic action or action in

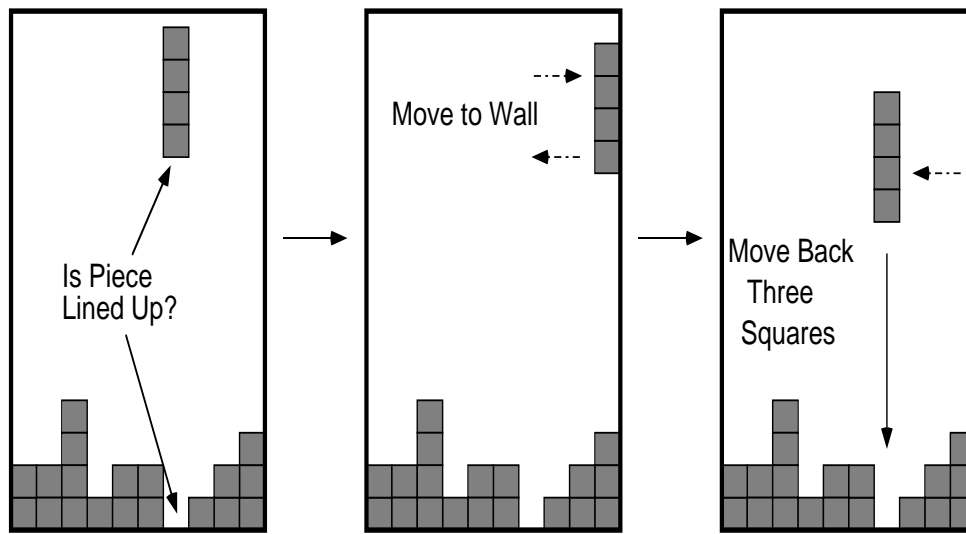


Figure 14. In a small percentage of cases players will drop certain zoids only after translating them to the nearest wall and then back again, as if to verify


the column of placement. In this figure,  is translated to the outer wall and back again before it is dropped. The explanation we prefer is that the subject confirms that the column of the zoid is correct, relative to his or her intended placement, by quickly moving the zoid to the wall and simultaneously counting tapping out the number of squares to the intended column.

Table 1
Ordinary Drop Distance vs. Translate-to-Wall-then-Drop Distance

	Intermediate	Advanced	Expert
Mean Drop Distance	13.18	13.69	15.65
Mean Drop Distance after Translate Routine	19.04	19.33	20.05

Note. Within each skill level, the two means differ significantly as judged by a t test with $\alpha = .05$.

over, it cannot sensibly be viewed as a mistaken pragmatic action because the procedure is more likely to occur the higher the drop. As shown in Table 1, experts drop a zoid, on average, when it is about 13 squares from its resting position. On those occasions when they also perform the translate-to-wall routine, the zoid is dropped, on average, from about 19 squares above its resting position, 6 squares higher than usual. The only reasonable account for this regularity is that the higher the zoid, the more the player needs to verify the column. Moreover, as shown in Figure 15, the greater the distance, the more likely the drop is verified using the translate-to-wall routine. At great heights above the zoid's resting position, the benefit of moving away from the goal column is more than offset by the benefit of reducing possible error.

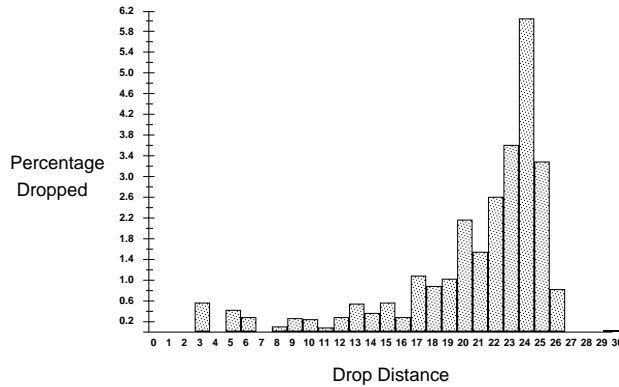


Figure 15. This graph plots the percentage of dropped zoids that followed a translate-to-wall routine against the distance they were dropped. The higher the drop, the more likely it followed a verification routine.

DISCUSSION

explain our data on the timing and frequency of rotations and translations regularly performed by Tetris players, we have argued it is necessary to advert to a new category of action: epistemic actions. Such actions are not performed to advance a player to a better state in the external task environment, but rather to advance the player to a better state in his or her internal, cognitive environment. Epistemic actions are actions designed to change the input to an agent's information-processing system. They are ways an agent has of modifying the external environment to provide crucial bits of information just when they are needed most.

The processing model this suggests to us is a significant departure from classical theories of action. Its chief novelty lies in allowing individual functional units inside the agent to be in closed-loop interaction with the world. Figure 16 graphically depicts this tighter coupling between internal and external processes. As in the cascade model, processing starts in each phase before it is complete. In this case, the output of Phase Two can be used directly in Phase Four, activating a motor response directly. The output of Phase Three can bypass Phase Four.

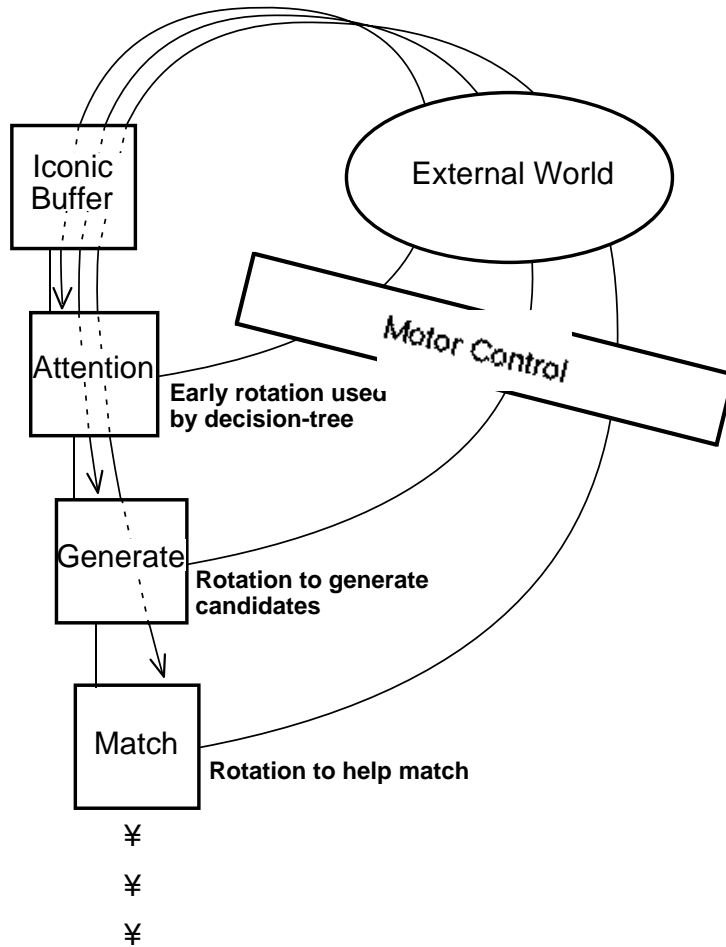


Figure 16. In this model, calls for rotation from attentional processes, or from candidate generation processes, cause changes in the world which feed back into those very processes. Because of the tight coupling between action and what is perceived, the fastest way to modify the informational state of an internal process may be to modify its next input.

To return to an example already discussed, suppose attention operates as if driven by a decision-tree. The attentional system may request rotations in the same way that it requests directing attention to cell (i, j) in the iconic buffer. These requests are not sent to the Phase Three processes operating on working memory, as if to be approved by a higher court. They are temporary, time-critical requests which have no bearing on the pragmatic choice of where to ultimately move. The point of the request is very specific: to cash in on the speed at which input can be changed. If a change of input will help complete the computations that constitute selective attention faster, the attention system can compute on its own, it would be adaptive to attend directly to certain simple motor actions.

The property of Tetris that makes such a strategy pay is that the local effects of an action are totally determinate. There are no exogenous influences, or other agents to change the plan to rotate key. There is a dependable and simple way to effect the change in stimulus. Consequently, a well designed system might incorporate simple *calls to the world*.

A similar story can be told for the match. The match is generated and matched or tested against the input. The match can provide just the input needed to complete a match. Again, because the match is generated, the agent can count on the match. The rotate key can be used to help the match. One might say that the process is a simple process.

tem responsible for saccades. Perhaps there is a similar connection between attention and highly trained key pressing responses.

Second, we can create a more complicated picture of the interrelations among processes involved in Tetris-playing than the one presented in Figure 2. Consider Figure 17, which displays a highly interconnected network of

processes for attention, candidate generation, matching, and rotation. Obviously, this does not represent a strictly feedforward system: there are backward links from **generate** candidates and **match** to **attention**, as well as from all three to **motor arbitrate**. We have already discussed how **match** and **rotate** can benefit from sending requests back to **attention**. In the same way, candidate generation can benefit from sending requests back to attention because the process of generating new candidate placements requires trying out new zoid chunks and new contour chunks, and an easy way to create such chunks is by looking at zoid and contour anew. The one complication this connection scheme adds to the process is that requests for motor actions must be arbitrated, hence the addition of the **motor arbitrate** process. This kind of model follows the distributed framework proposed by Minsky (1986).

If this way of thinking has merit, it suggests that we begin asking additional questions when studying behavior. For instance, we should confront a task and ask not only, "How does an agent think about this?" e.g., categorize elements in it, construct a problem space representation of it?" but also, "What actions can an agent perform that will be more *manageable*, easier to compute?"

This represents a shift from orthodox cognitivist psychology. One theme in cognitive psychology has been to discover the mental processes agents use to structure their environments. Cognitive psychologists have focused on the properties of the stimuli agents find in the environment and the effects of these changes on such processes as learning, recognizing, complete, and so on. The focus has been on elements of the stimulus are processed, how they are better, faster, more often, and so on. The focus has been on recall and recognition. The focus has been on the subject, in important experiments, the subject.

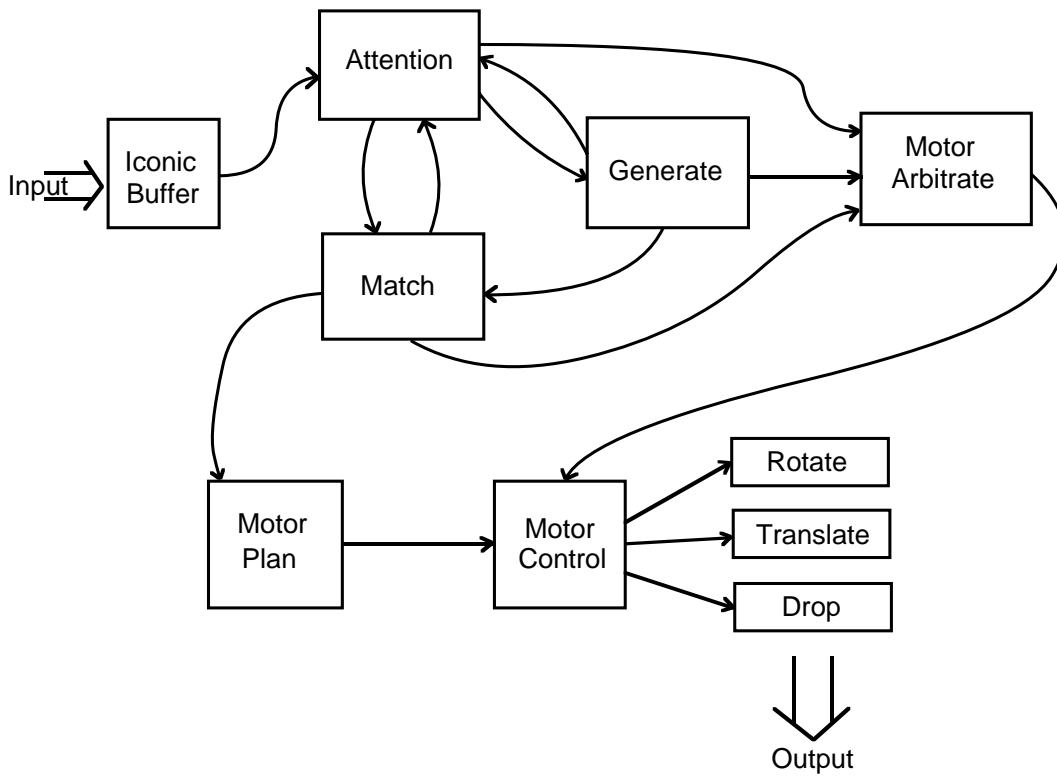


Figure 17. A more complicated model of the processes occurring in Tetris-cognition would represent particular functional parts as a directed network of mental processes able to pass messages between each other. The only significant deviation from the sketch in Figure 16, is that two way links between attention, candidate generation, and matching are shown, and a new process, called an arbiter, is introduced to intervene between the possible calls to translate, rotate, drop.

There is, of course, nothing wrong with this approach. It permits controlled study. But it reflects a bias that the type of environmental structuring relevant to problem solving, planning, and choice, as well as to recall and recognition, *occurs primarily inside the agent*. That is, the environmental structure that matters to cognition is the structure the agent *represents* (or at least, presupposes in the way it manipulates its representations). No allowance is made for *offloading* structure to the world, or for arranging the world so that the world pre-empts the need for certain representations, or the need for making certain inferences. This leaves the performance of pre-emptive and offloading actions mysterious.

To take a simple example, a novice chess player usually chooses to physically move a chess piece when thinking about a move. Why is this? From a problem space perspective, the physical move is superfluous. It cannot materially alter the current state of the problem. Yet, as we know, by physically altering the state of the problem, imagining moving a piece, novices find it easier to generate replies, and positions. In fact, many novices find it helpful to characterize a move by the physical move, but moving to a new position is a leap into the unknown, a way of thinking that is not up on the page.

they have on the agent.

This way of thinking treats the agent as having a more *cooperative* and interactional relation with the world: the agent both adapts to the world as found, and changes the world, not just pragmatically, which is a first order change, but epistemically, so that the world becomes a place that is easier to adapt to. Consequently, we expect that a well-adapted agent ought to know how to strike a balance between internal and external computation. It ought to achieve an appropriate level of cooperation between internal organizing processes and external organizing processes so that, in the long run, less work is performed.

We conclude with a brief explanation of how accepting the category of epistemic action affects traditional AI planning.

Epistemic Actions and Theories of Planning

In the introduction, we suggested that AI planners might accommodate epistemic activity by operating in a state space whose nodes were pairs encoding both physical state and informational state. In that case, the payoffs a planner receives from an action have two dimensions: a physical payoff, and an informational or epistemic payoff. The clearest examples of epistemic actions are those which deliver epistemic payoffs rather than pragmatic ones. One example, presumably, is that in each such case, after we have lost some time of time lost performing the action, the expected epistemic benefits still outweigh the expected net benefit of the action.

The cost-benefit model that seems to apply here is the one that has been used to characterize the tradeoff between physical and informational costs, since Stigler's seminal paper "The Economics of Information" (1976). He pointed out that for consumers, the price of a camera, market information, and the time spent finding out how much one could hope to gain from a purchase, are all costs. He assumed that prices fit a normal distribution, so that for a lower price decrease, the expected gain of one more camera is the same as the expected gain of one more camera.

In conclusion, the model of epistemic action is a cost-benefit model that takes into account the time spent finding out how much one could hope to gain from a purchase, as well as the price of the camera and the market information.

tions are most informative when what is seen is ambiguous in both shape and position. The model also fits the translate-to-wall routine. Thus, we explain why the probability of translating to the wall and back before a drop varies with drop distance by pointing out that the greater the drop height, the more informative the verification and the less risky (costly) the action. It also explains why players physically rotate to save mental rotation: they can attain the same knowledge faster and with less effort than by mentally computing the image transformation. Rotating to facilitate matching has a favorable cost-benefit spread because matching via perception is fast, reliable and uses less resources than matching in working memory.

The virtue of such a cost-benefit account is twofold. First, it helps us to continue modeling the decision about what to do next among accessible actions. Without a notion of epistemic utility, we cannot justify why expert players sometimes choose pragmatic actions within a rational-agent calculus.

The second virtue of a cost-benefit account is that it explains the superior decision-making of experts. The more expert a player is, the more they know about the costs of computation and the benefits of performing more epistemic actions.

But when we look at the epistemic payoff of actions and benefits fail to provide a considerable determinant of the decision to undertake them.

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well as on how it generates and tests candidate placements, and on how it attends to details of the contour and zoid. This requires understanding an agent's active cognitive processes to a level of detail unheard of in standard planning and rational decision accounts.

The upshot is that to incorporate epistemic actions into a planner's repertoire, we will need to cast aside the assumption that planning can proceed *without regard to* specific mechanisms of perception, attention, and reasoning. This idea is not foreign to the planning community, but to date has been restrictively applied. For instance, in discussions of action where repositioning sensors is a central concern—the decision to reposition a sensor is thought to depend on assumptions about the sensor's range, field of view, noise tolerance, and so on—the inner functioning of the sensor. It is our belief that a more general understanding about an agent's internal machinery generates more useful predictions, and that once more is known, more informed selection in particular domains will be possible. This is more prevalent than anyone would like to admit, showing how, in a game as simple as checkers, the actions that make it easy to generate candidates, and in understanding some of the we claim to

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Author Notes

We thank Steve Hahnichen for his work on the initial implementations of Tetris and RoboTetris. Charles Elkan, Jeff Elman, Nick Flor, Jim Hendler, Ed Hutchins, and Teenie Matlock provided helpful comments and suggestions on early drafts of this paper.